

NSC Today...

www.nationalservicecoop.com

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The NSC is not just another service broker. We provide a solution along with the people, tools, and facilities to deliver that solution...

“The Future is not something we enter. The Future is something we create.”

Program Management...

Whether it is an installation, roll out, retrofit, refurbishing or a planned maintenance program, the NSC is your answer.

At the NSC we offer a full turn key administration that provides our clients with a management team and a single point of contact

By outsourcing their needs we allow our clients to focus on their core competencies. In turn the NSC will help the client manage their warranty costs, help eliminate frequency of service calls, extend the life of their equipment and limit customer involvement – saving time and money.

The clients Project Management is managed through our PMC (Project Management Center). We have very well trained agents that are dedicated to each client to handle all their needs.

The PMC is a 24-hour project management center manned by live operators who answer the



phone 24/7/365. Service calls are dispatched to service providers anywhere in the continental United States

Eliminating the need for an in-house dispatch center and software maintenance program allows our clients to save thousands of dollars in expenses.

The NSC truly becomes your one call, one source, one solution for all your foodservice equipment.

New Chairman and Vice Chairman Elected...

The National Service Cooperative is pleased to announce the election of a new Chairman and Vice Chairman to the Board.

Bill Hagar with Hagar Restaurant Service out of

Oklahoma and Texas has been elected the new Chairman of the NSC Board.

Dan Belanger with ASC1 Inc. and their five locations in Wisconsin has been

elected the Vice Chairman of the NSC Board.

We congratulate both Bill and Dan as they continue to make the NSC the leader in foodservice equipment repair.

Foodservice Operators – Going Green...



Foodservice operators today are evolving to meet their customers changing demands. A big part of those changes are to become environmentally friendly and this includes their equipment and waste management.

At the NSC we are working with potential clients that are offering equipment solutions to the foodservice industry. Research done by the NRA shows that 62 percent of consumers say

they are likely to choose a restaurant based on their environmental friendliness. In addition, more than 60 percent of restaurants invested in energy-saving equipment in the last two years.

The green movement and food safety go hand in hand and one of the earliest companies the NSC helped get off the ground was Sterilox, who directly addressed the origins of food contamination.

Environmental waste programs, including recycling and composting, has become a big issue in the foodservice industry and the NSC is working closely with several new companies coming into the market to help them with their after market sales support with our service members.

Everpure Training – IndEx...



EVERPURE
SMARTWORKS™

In May the IndEx program conducted a Webinar training program with the help of Jason Rykken from Everpure.

The webinar was put together to help introduce the Smartworks program from Everpure to our IndEx members providing them another avenue to increase their sales through our Everpure program within IndEx.

The webinar was offered to our members over a three day period and we trained over 100 sales personnel and technicians at 23 companies across the United States with over 50 locations.

This training turned out to be an invaluable tool for Everpure as it allowed them to reach a very large audience without having to invest not only their

time but also the financial costs had they traveled to each location.

If you have any questions about the Everpure program please contact:

Jason Rykken 952-221-7968 and he can help you with the Smartworks program and other opportunities available from Everpure.

CFESA Fall 2009 Conference...



The CFESA Fall 2009 Conference will be held in Nashville, Tennessee at the Nashville Hilton from October 26th – 28th.

The National Service Coop is proud to be a Vendor Sponsor for the fall conference. We will have the opportunity to share with all of our service

partners some exciting new programs that we will be implementing and some new clients we have entered into agreements with.

Over the years the NSC has continued to strive and bring new business, new service programs, savings and new concepts from

within our industry to our service partners.

Please be sure to stop by our booth to visit with NSC personnel and Board members to learn more about the NSC and the opportunities for your company.

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Asset Management...

Over the past couple of years the NSC has worked very closely with several entities to develop a finalized Asset Management tool that we can offer to our client partners here at the NSC. With the downturn in the economy, foodservice operators are taking a renewed interest in equipment reliability and its effect on life cycle costs. We have been able to partner with chain accounts, manufacturers, end users, service providers and trade organizations to come up with reports that can be used as a trend analysis tool to identify areas for general equipment information, equipment performance information and product activity

As the NSC continues to work with various industry partners we would like to thank all of the individuals, companies and partners that have worked so closely with us to finalize this project.

"If you cannot measure it, you cannot manage it"

Staples IndEx Program...

Our Staples representative, Rhonda Roy, has put together a special web site just for our program. Our Staples Advantage program is the business-to-business division of Staples Inc. Through the ordering web site StaplesLink.com you will; as a member, have access to our buying group's special pricing.

When it comes to the Staples program you need to think beyond just paper and ink. Staples can help you with your purchases from furniture to promotional products to even green products. Staples is also equipped to handle all your printing needs whether it is digital copy and print services to your own custom printing services.

To learn more about our Staples program please visit the below web site:

www.staplesadvantage.com/nscindex

